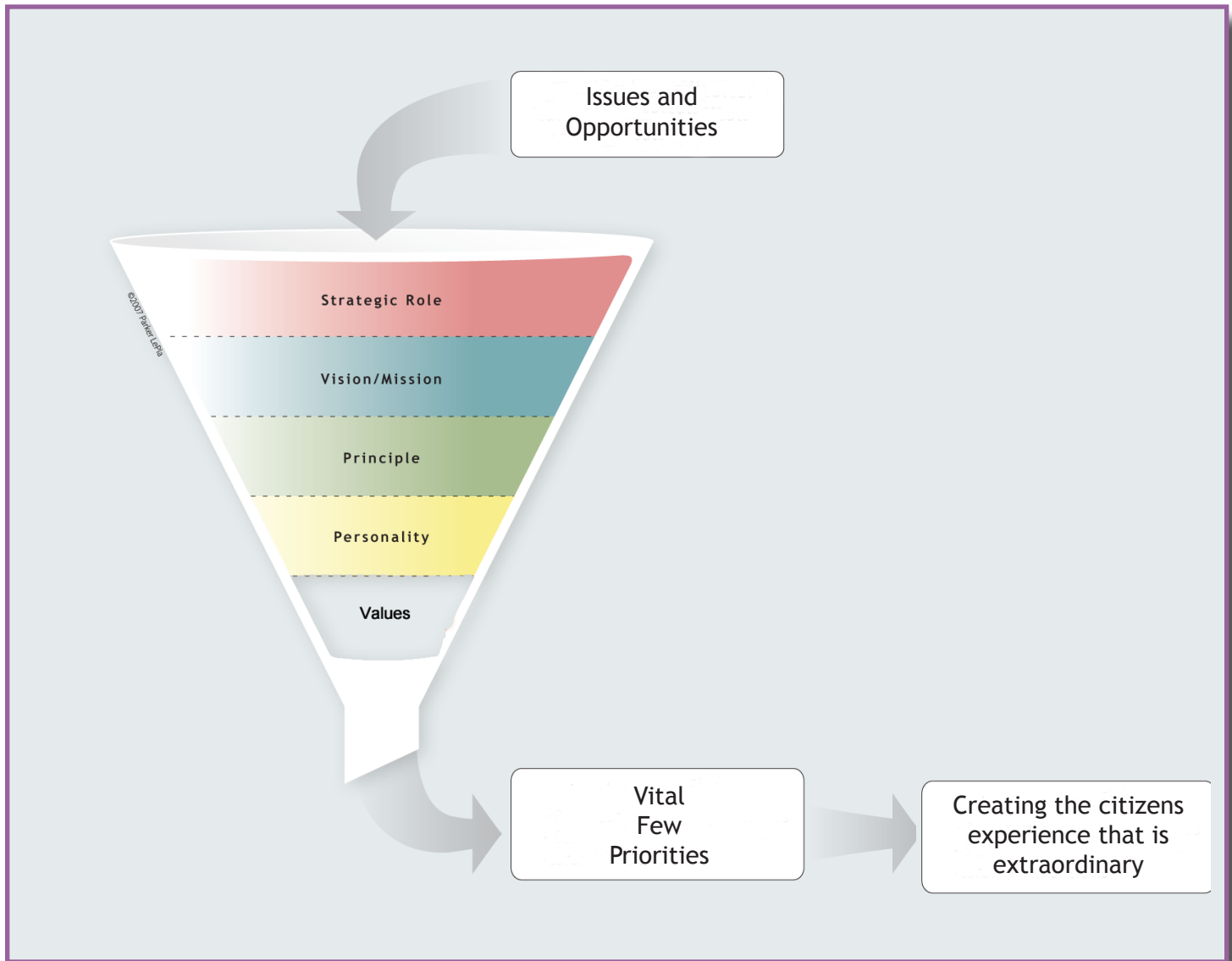


Using Our Promise as a Filter

As we develop new initiatives, identify new goals, strategies, opportunities or threats, our Promise acts as a filter to provide clarity and direction in creating solutions that meet our desired citizen experience.

For a solution to be sustainable and effective, it must be in keeping with our Strategic Role, Vision, Mission, Principles, Personality and Values.



The above graph illustrates how Public Works uses our Promise to filter our work.